

Website Privacy Policy

General Information

Our company, **CHROSTIKI S.A. Industrial Chemical Products Company** (hereinafter referred to as "the Company" or "CHROSTIKI"), maintains this website "<https://www.chrostiki.com/gr>" (hereinafter "the Website") to provide interested visitors with information related to its business activities.

The Website fully respects visitors' privacy and seeks to protect their personal data in every possible way. To this end, it complies fully with both national and European data protection legislation, including **Regulation (EU) 2016/679** of the European Parliament and the Council on the protection of natural persons regarding the processing of personal data (the **General Data Protection Regulation – GDPR**) and Greek Law **4624/2019**.

This **Privacy Policy** aims to inform visitors about how their data is collected and processed while using this Website.

The Role of the Company

We aim to be fully transparent about the data we collect, how we use it, who receives it, and the rights derived from the applicable legislation. For the purposes of data protection laws, regarding any actions taken through the Website or the collection of other data via this platform, our Company acts as the **Data Controller** for your personal data.

Definitions

Some of the terms used in this Policy are legal terms defined by the applicable regulatory framework:

- **"Processing"** means any operation or set of operations performed on personal data, with or without automated means. It includes activities such as data collection, recording, and organization.
- **"Personal Data"** refers to any information related to an identified or identifiable natural person. An identifiable person is one whose identity can be determined, directly or indirectly, particularly through reference to an identifier such as a name, an identification number, location data, an online identifier, or specific characteristics related to their physical, physiological, genetic, mental, economic, cultural, or social identity.
- **"Consent"** means any freely given, specific, informed, and unambiguous indication of the data subject's wishes, through which they agree, by a statement or a clear affirmative action, to the processing of their personal data.

- **"Data Controller"** refers to the natural or legal person, public authority, agency, or other body that determines the purposes and means of processing personal data.

For more definitions, you can refer to **Article 4 of the GDPR**: [EUR-Lex GDPR](#).

Principles Governing the Collection and Processing of Your Data

The collection and processing of your personal data are governed by the following principles, as further detailed in the GDPR:

- **Lawfulness, Fairness, and Transparency** – CHROSTIKI processes personal data lawfully, fairly, and transparently, ensuring clear and easily understandable communication.
- **Purpose Limitation** – Personal data collected is not processed in ways incompatible with the purposes for which it was originally collected.
- **Data Minimization** – Only data that is adequate, relevant, and limited to what is necessary for the intended processing purposes is collected.
- **Accuracy** – Efforts are made to ensure that collected personal data is accurate and updated as necessary.
- **Storage Limitation** – Data is retained only for the necessary period required to fulfill the intended purposes and is securely deleted afterward unless a longer retention period is required by law.
- **Integrity and Confidentiality** – Appropriate technical and organizational measures are in place to ensure data security, preventing unauthorized access, accidental loss, destruction, or damage.

We strive to uphold these principles at every stage of interaction with you through our Website.

Categories of Data Subjects

Every visitor to our Website is considered a data subject.

Personal Data We Collect

The personal data we collect and process is always relevant to fulfilling our obligations to you and necessary for providing the requested information via our Website.

When you browse our Website, we automatically collect information about how you interact with our services, such as the type of pages you visit, the frequency and duration of your activities, and other relevant details. Additionally, our servers, logs, and other technologies collect information that helps us manage, secure, and improve the Website.

We **only share personal information with third parties** as described in this policy or when required by applicable law.

Automatically Collected Information – Cookies

We use **cookies** and similar technologies to collect information about your activities, browser, and device. This data helps us create visitor profiles. Some of this information is aggregated or statistical, making it impossible to trace back to an individual.

If you prefer, you can **remove or reject cookies** via your browser or device settings. However, doing so may affect the availability and functionality of our services. For more details, refer to our **Cookies Policy**.

Additionally, we collect **device-related information**, such as:

- **Operating system and version**
- **Browser type and IP address**

How We Use Your Personal Data

The table below explains the types of data we process, the purpose of processing, and the legal basis for processing:

Type of Personal Data	Purpose of Processing	Legal Basis
Device information (browser type, language settings)	Website improvement and preference settings	Legitimate Interest, Consent (via cookie acceptance)
Information about visitor’s device, visits, and usage of the Website (e.g., IP address, geographical location, browser type, how they found the Website, visit duration, page views)	Statistical analysis and Website improvement	Legitimate Interest, Consent (via cookie acceptance)

Your Consent

Consent is required for data collected via cookies, as described in our **Cookies Policy**.

Who We Share Your Data With

Our Website may share personal information within the Company’s network responsible for managing the Website. Employees receiving this information are bound by strict confidentiality obligations.

To fulfill our legal obligations, we may share your data with:

- **Professional service providers**, such as Website administrators, who support our business operations.
- **Companies you authorize**, such as social media platforms.

Data Retention Period

We retain your personal data only for as long as required by applicable regulations. In any case, your data is deleted or securely destroyed after **five years** from collection. If we no longer need the data, we may delete, anonymize, or destroy it earlier.

Exceptionally, the Company may retain personal data for a longer period when necessary to safeguard its legitimate interests or defend against legal claims, in which case you will be notified accordingly.

International Data Transfers

Personal information posted by visitors to our Website or related applications may become accessible worldwide via the internet. The Website cannot prevent the misuse of such data by third parties. However, any data transfers to **third countries** comply with GDPR and Greek Law **4624/2019**.

Your Data Rights

You have the right to:

- **Access your data**
- **Correct inaccurate data**
- **Request deletion of your data**
- **Restrict processing of your data**
- **Object to data processing**
- **Request data portability**
- **Withdraw your consent**
- **File a complaint with the Data Protection Authority**

To exercise your rights, contact us at:

 **[Company Phone Number]**


 **[Company Email Address]**


Security Measures

We implement appropriate technical and organizational security measures to prevent accidental loss, unauthorized access, misuse, or alteration of personal data.

Supervisory Authority

If you are not satisfied with how we handle your data, you can contact the **Hellenic Data Protection Authority (HDP)**:

 Kifisias 1-3, Athens, Greece, 11523

 **+30 210 647 5600**

 **contact@dpa.gr**

Policy Updates

We may update this Privacy Policy periodically. Please check this page regularly for any changes.